



## **BEWL WATER SOFT PLAY FREQUENTLY ASKED QUESTIONS**

### **HOW DO I BOOK?**

You can book on our website by clicking the 'Book Now' button.

### **WHAT AGE IS THE SOFT PLAY SUITABLE FOR?**

There are three different play structures in the soft play room; a low level area suitable for babies, a smaller area for children 2 – 8 and a large soft play area for children 3 – 8 year olds.

### **HOW MANY ADULTS CAN ATTEND A PRE BOOKED SOFT PLAY SESSION?**

A maximum of 2 adults can attend per booking.

### **HOW LONG IS EACH SESSION?**

Each session lasts one hour, please ensure you arrive 10 minutes before your session start time.

### **WHERE IS THE SOFT PLAY?**

The Soft Play is in the Waterfront Café, the main building next to the car park.

### **DO YOU NEED TO PAY FOR ADULTS?**

You do not need to pay for adults but the number of adults cannot exceed two per booking.

### **DO I NEED TO PAY FOR PARKING?**

Yes – Bewl Water parking/entrance is £5 Monday – Fridays, and £7 Weekends, School & Bank Holidays for the day and includes access to the adventure play areas, paths cycle routes and woodland paths. Payment is made via the RingGo App <https://ringgo.co.uk/> - The site number is 50900.

### **IS THERE SOMEWHERE TO PURCHASE DRINKS AND SNACKS?**

Yes – the soft play room is adjoined to the café that will be open at the same time.



**CAN I BRING IN MY OWN FOOD AND DRINK?**

Only food and drink purchased at Bewl Water can be consumed in the soft play room.

**IS IT POSSIBLE TO HOST A PRIVATE PARTY IN THE SOFT PLAY ROOM?**

Yes – please contact [info@bewlwater.co.uk](mailto:info@bewlwater.co.uk) for further information on private hire.

**DO YOU HAVE BABY CHANGING FACILITIES?**

Yes – we have baby changing facilities in the same building as the Soft Play.